



Product Introduction



AGENDA

Platform

Solution Suites

Key Features

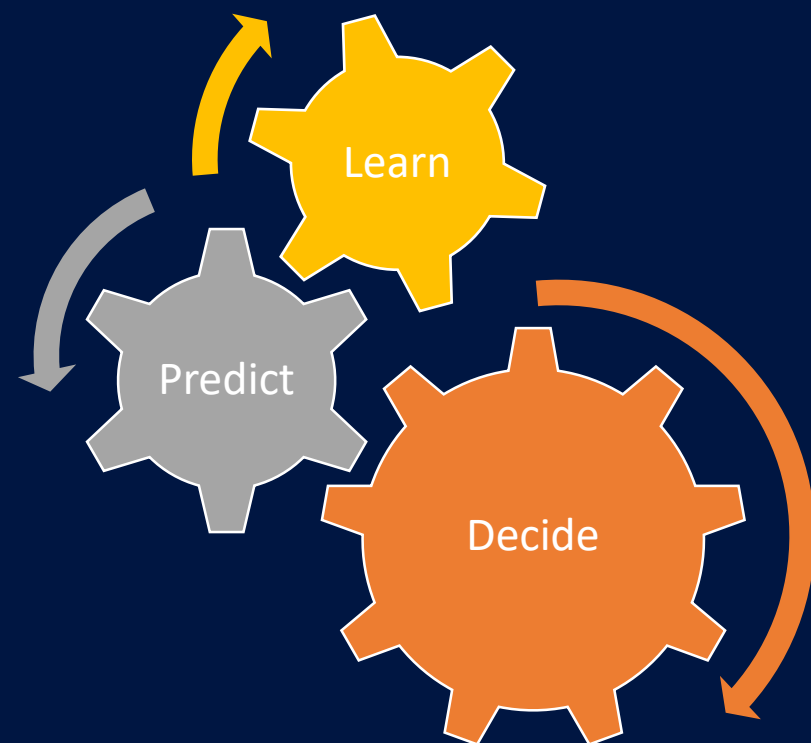
Customer Success

Use Cases

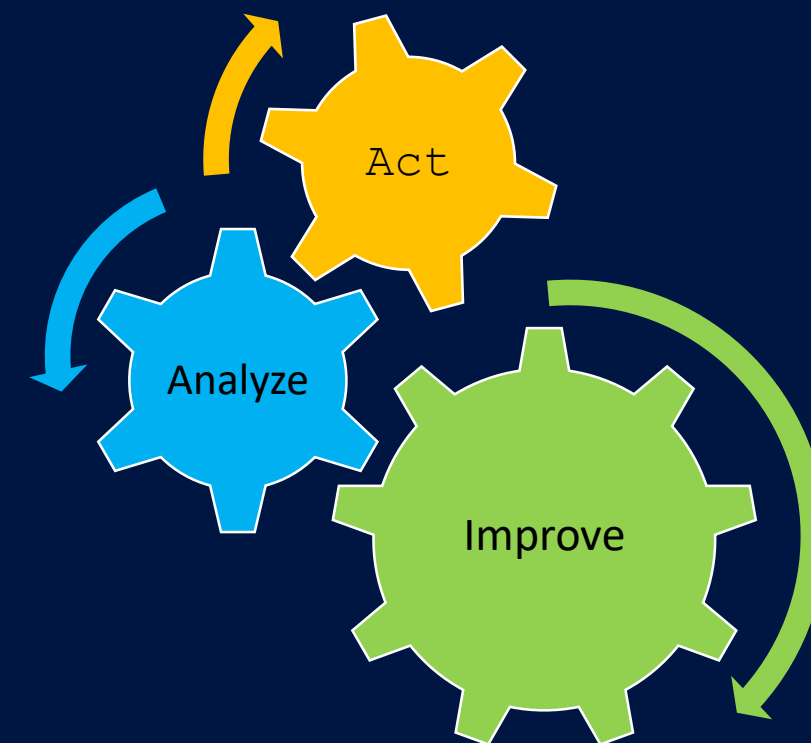
Commercial Model

Our Platform: **GYAANi work-BOT**

Enterprise Level, GenAi Powered RPA Platform



GYAANi work-BOT
Just Ask, It's served



Consistent Outcome With Speed

Self-Reliant Enterprise Status

Seamless Scaling Of Operations

40% TCO reduction

1-Click Business Outcome | Autonomous Enterprise Productivity | Enables Decisions

Ready to Use Solution Suite



IT Service Automation

1. Infra service automation
2. Data Centre service automation
3. Application services automation
4. Cybersecurity Services automation

300,000+
Platform
Users



Compliance Process Automation

1. Audit compliance
2. Regulation compliance
3. Governance compliance
4. Risk mitigation compliance

1.5 Mn
Service
Calls/ Yr



Finance Process Automation

1. Invoice process automation
2. Validation check automation
3. Provision accounting process automation
4. Financial closure process automation

99.5%
Process
Compliance



Partner Operations Automation

1. GenAi bot for sales and purchase process KMS portal
2. Customer service process automation
3. Business partner operation monitoring
4. Business partner operation compliances

25+
Countries,
24x7x365

Key Features

auto-LEARN

Gen ai Engine

GPT LLMs for high volume unstructured & structured data processing | AI-bot with simple NLP-ML response | Enterprise intelligence on specific business domain | Million+ error databank for problem detection and solution recommendation across IT platforms like SAP, MS, Oracle & Business processes like IT Services, Finance, Sales & HR



iNSIGHT

Analytics Engine

Dashboards | Reports | Reporting Automation | Data Lake

iNSPIRE

Workflow Engine

Form Designer | Orchestration Engine | Workflow Automation | Role Based Access

auto-BOT

RPA Engine

Automation Solution Portal | Automation Configurator | Productivity Dashboard

GYAANi work-BOT

Just ask, it's served

ai-SM

Service Engine

Helpdesk | KM | KEDB | Asset Mgmt | ITIL v4 Compliant SM Processes

Customer Success

Retail & FMCG	Mfg., Engg., & Constrc.	BFSI & Legal	Airlines & Aviation	All Others
       	 Corp. IT Services Automation  BPO (SSC)    Finance SSC  Corporate HR	   Count on us    	   	    

iFIX Partnership & Recognition



- ✓ Co-Sell partner
- ✓ Technology R&D Partner
- ✓ Azure Cloud Partner
- ✓ Azure Marketplace
- ✓ Apps Marketplace



- ✓ Global Platform Partner
- ✓ Co-innovation (COIN) Partner
- ✓ TCS CUBO Marketplace



- ✓ AAA Partnership
- ✓ Access to 20+ ABG companies
- ✓ Active engagement with 5+ companies with ABG



- ✓ Master SaaS agreement with L&T corporate.
- ✓ Access to 35+ independent companies with L&T
- ✓ Active engagement with 6+ companies with L&T



- ✓ Global platform partner
- ✓ Solution partner to UST pre-sales
- ✓ Access to middle-East & other geographics



- ✓ Partnership for central and state government customers
- ✓ Governance centric automation solution



- ✓ GTM ownership in Australia & NZ market
- ✓ License Reseller, Implementation partner, post implementation service provider

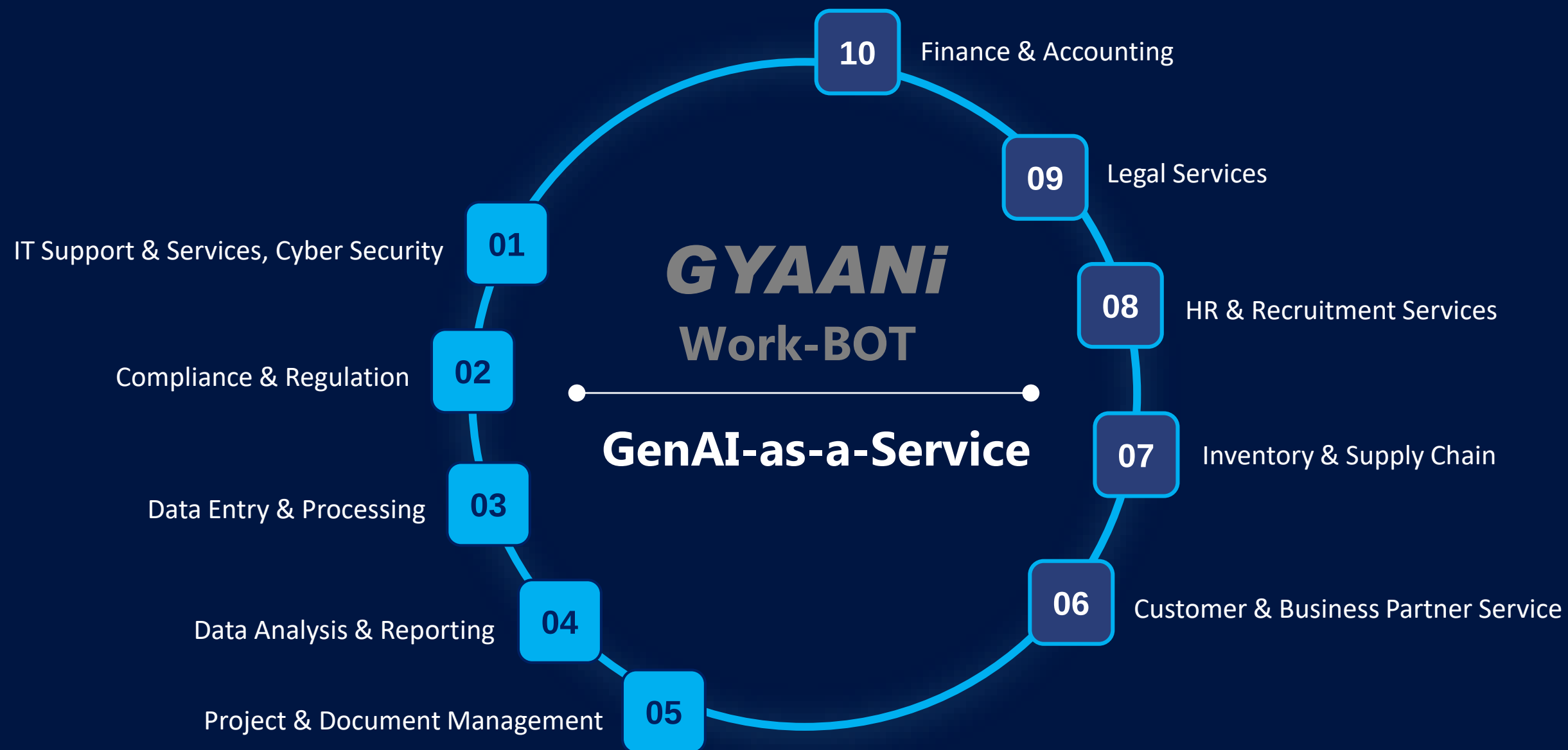


- ✓ Pre-sales partner
- ✓ Selling via Microsoft marketplace



- ✓ Sales & service partner
- ✓ India/Asia geography

Use Cases



GYAANi work-BOT Commercial Approach: SaaS Model

1. GYAANi work-BOT license charges are based on:

- No. of business users deployed
- No. of iFIX automation catalogues subscribed
- No. of Service Agent users deployed
- GenAI LLM enterprise account integration/ LLM Model deployment (SLM/DLM)
- Optional APIs for Microsoft TEAMS, SSP, Ticketing Tool, etc
- Remote support Monday to Friday from 10 AM - 5 PM

2. Hosting Charges: For hosting in iFIX cloud (Azure).

3. Additional Integration and professional service charges for custom build automation catalogue using automation configuration engine.

Note: The solution is available as an On-Prem or Private cloud-based solution.

Thank You

Use Cases & Benefits: 'Autonomous Productivity' -1/2

Domain	Use Case	Benefits
IT Support & Services	- One-click IT support for fixing problems, installing software, etc. - Automate software testing, Log & patch management, etc.	reduce TAT to resolve IT issues, improve IT stuff productivity, and reduce costs.
Cyber Security	Monitor network security and respond to security threats in real-time.	Normalize the threats, consistent and reliable response
Compliance & Regulation	- Quickly identify the checklist action items - Monitoring and reporting on adherence to industry standards and regulations.	Timely compliance to regulatory mandates with minimal efforts
HR & Recruitment	Onboarding new employees, record updates, leave request processing, pre-screen job applicants, schedule interviews, processing payroll, managing benefits.	save time and cost, improve efficiency and accuracy of HR processes.
Customer Service	Answer customer questions 24x7, provide support, resolve issues, schedule appointment, track orders, process returns, support to whole-sale and retail partners.	reduce wait times, improve C-SAT, improve FG inventory turnover, free up human agents for complex issues.
Financial & Accounting	- automate financial data entry, reconciliation, and reporting. - Invoice processing, expense tracking, financial report preparation.	Reduce time and efforts, Timely reporting

Use Cases & Benefits: 'Autonomous Productivity' – 2/2

Domain	Use Case	Benefits
Legal Services	- Extract relevant information from legal documents. - Review and classify legal doc (e.g., contracts and agreements).	Fast track legal research and due diligence, Faster preparation of legal case
Inventory & Supply Chain	monitor inventory levels, reorder supplies, and track goods movement.	Optimize inventory turnover, reduce carrying costs.
Manufacturing & Quality Control	automate assembly line tasks (e.g., product assembly, welding, and painting), perform quality control inspections, identify defects and inconsistencies.	Faster & improved product quality
Data Analysis & Reporting	analyze large datasets to extract insights, generate reports, and identify trends.	Generate business intelligence, drive data-driven decision-making.
Data Entry & Processing	Data entry tasks like transferring data from documents or forms into databases, updating CRM data – orders, customer records.	improve accuracy & speed, reduce costs, and free up employees for strategic tasks.
Document Management	Scan, organize, and categorize documents for easy search and retrieval, version control and archiving.	Up-to-date record keeping
Project Management	Task tracking, progress reporting, and issue resolution.	Speed up project delivery